

Security Tip

Alarm Reminders: Once alarm users are comfortable with their security system, it becomes a regular part of daily life. As such, alarm users may forget how changes in their day-to-day living can adversely affect how the system works or the ability for them to be contacted in an emergency situation.

- Always notify your alarm company before you begin any remodeling (such as painting, sanding, moving walls, repair/replace doors or windows).
- Ensure that new pets will not activate interior sensors.
- Seasonal decorations (helium balloons, plants, holiday lights) may activate interior motion detectors.

System Users – Regular and Temporary: Always be certain that all persons with a key to the premises are

trained to use the system and have a code to turn the system on and off, as well as a pass code to give the monitoring company, which identifies them as a person authorized to be in the premises.

Notification: Make sure the Stoney Brook office (Oliver or Glenda) has the name/phone number of your security company. Give the office the current phone number of your #1 contact, along with the #2 back-up contact number. Cell phones can be very useful to reach a homeowner whose alarm has been activated. There have been situations in which the police or alarm company have been unable to get an alarm turned off, making a back-up contact very important. Imagine how disturbing this is for your neighborhood!
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